ACP-EU DIALOGUE
ON MIGRATION & DEVELOPMENT

PEER-TO-PEER EXCHANGE MEETING ON REMITTANCES
OCTOBER, 17-19
NAIROBI, KENYA

In cooperation with the African Institute for Remittances
This action is funded by the European Union
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The Peer-to-Peer Meeting: an exchange of knowledge, practices and information

Background

Over the past decade, the potential role of Remittances in development as well as alleviation of poverty in developing countries has garnered strong consensus. In 2010, the African, Caribbean and Pacific (ACP) Group of States and the European Union (EU) launched the ACP-EU Dialogue on Migration and Development. During the subsequent two years, the parties focused their discussions on three priority areas: remittances, readmission and visas. In 2012, concrete recommendations on these three areas were endorsed by the ACP-EU Council of Ministers.

Recommendations on remittances included, among others, the need to “pursue the efforts to significantly decrease the costs of transferring remittances, both from the EU to ACP countries and between ACP countries” and to “reinforce the capacity of the relevant authorities in the area of collection of reliable data, processing and analysis of the data both at EU and ACP level, including through peer to peer cooperation and exchange of best practices.”

Both the ACP-EU Migration Action (the Action) and the African Institute for Remittances (AIR), have been working towards supporting activities on Remittances in the ACP countries. They also share the common objective of promoting activities on the collection & dissemination of good practices on Remittances.

It is in light of this that the Action and AIR have agreed to jointly co-organize this first peer-to-peer Exchange Meeting on Remittances to inform the Action’s stakeholders on positive initiatives on remittances, to exchange on challenges, lessons learnt and good practices identified through the implementation of activities of the Action, as well as to follow-up and discuss the joint ACP and EU Dialogue recommendations, and to pursue a more in-depth dialogue on remittances and the challenges to address to reduce the remittances transfer costs.

The ACP-EU Migration Action (The Action)

Launched in January 2015, the ACP-EU Migration Action (the Action) is geared towards supporting activities that promote the 2012 recommendations on visas, remittances and readmission, as well as the 2015 recommendations on trafficking in human beings and smuggling of migrants. Funded by the 10th European Development Fund, the Action operates under the auspices of the ACP Secretariat and the European Commission and is implemented by the International Organization for Migration (IOM).
The overall objective of the ACP-EU Migration Action is to provide support to concrete activities in areas of strategic interest to the ACP-EU partners, linked to the recommendations of the ACP-EU Dialogue, and identified and implemented in response to ACP countries demands for the benefit of migrants. The Action is composed of three components: a demand-driven technical support instrument (Component 1) which aims at supporting ACP countries to follow-up the recommendations of the ACP-EU Dialogue; direct support to small-scale projects (Component 2) linked to activities implemented in Component 1; and the collection & dissemination of good practices (Component 3) to support knowledge building, peer-to-peer exchange and to inform the ACP-EU Dialogue.

The African Institute for Remittances (AIR)

AIR was established by the African Union as a Specialized Technical Office working exclusively on Remittances with the main objectives to (1) Promote appropriate changes to the legal and regulatory frameworks aimed at reducing remittance transfer cost to and within Africa; (2) Improve the statistical measurement, compilation and reporting capabilities of AU Member States on remittances data; and (3) Leverage the potential impact of remittances on social and economic development of Africa. AIR was established in 2014 and became operational in October 2015. It is hosted by the Government of Kenya in Nairobi.

Theme of the 2016 Peer to Peer (P2P) Exchange Meeting on Remittances

Remittances have become a major source of external resources in many ACP countries. In 2015, remittance flows to developing countries are estimated to have reached $431 billion in 2015, three times the size of official aid.

The specific impact of remittances on development has been widely debated, and although there is no definitive answer, there is a consensus in the literature on the potential impact of remittances and diaspora initiatives on development. At the macroeconomic level, remittances can help increase access to other forms of capital inflows by improving overall creditworthiness and serving as collateral for loans through securitized transactions. Remittances can contribute to an expansion of domestic financial intermediation by encouraging more participation in the banking system and providing a stable source of finance. They can also improve productivity by increasing expenditures on health and education.

Remittance flows not only can boost macroeconomic performance of many countries but also, and more importantly, can contribute to poverty reduction. At the household level, remittances have raised expenditures on investment, health services, and schooling, while also enabling households to diversify their sources of income and reduce their vulnerability to risks such as drought, famines and natural disasters.

The 2016 P2P Exchange Meeting therefore focuses on the topic of remittances, and builds on the work done by the Action and AIR in this area.
Objectives of the P2P Exchange Meeting on Remittances

The overall objective of the P2P meeting is to provide channels of communication, exchange and information for experts working on remittances and to collect information and good practices on remittances for the Action stakeholders. Specifically the P2P meeting will:

- Exchange on challenges, lessons learnt and good practices in the remittance market identified through the implementation of activities of the Action with a focus on the recommendations of the ACP-EU Migration Dialogue on remittances;
- Showcase the implementation of the recommendations on remittances of the ACP-EU Dialogue at local level;
- Inform the Thematic Report on Remittances and Good Practices Publication that the Action will produce;
- Feed the ACP-EU Dialogue on Migration and Development with concrete examples on remittances for discussion coming from ACP countries and based on the technical assistance intervention and No State Actors initiatives supported by the Action;
- Exchange on actions to be taken to reduce the remittances transfer costs to less than 5 per cent.

Expected Outcomes

i) ACP and European stakeholders acquire and share knowledge on migration policies and practices of mutual strategic interest through peer-to-peer cooperation and dissemination of the good practices, in the areas of remittances;

ii) The creation of an online community of practice on remittances is discussed and launched;

iii) Thematic Report on Remittances and Good practices publication are informed by the discussion among peers and experts on the topic;

iv) ACP-EU Dialogue on Migration & Development outcomes on remittances are discussed.

Expected Outputs

i) List of contacts – Informal thematic working group on remittances;

ii) Online community of practice on remittances;

iii) Meeting Report: A summary of the discussion from presentations, plenary sessions and key findings, observations; recommendations and conclusions;

iv) Set of recommendations for consideration by the ACP-EU Dialogue on Migration & Development, inclusive of recommendations on remittances transfer cost reduction;

v) Debate with relevant stakeholders about coordination mechanisms and/or actions to work towards achieving the UN Sustainable Development.

Meeting Format and Participation

The P2P Exchange Meeting on Remittances will be held on Nairobi, Kenya from the 17th to the 19th October 2016 and will bring together high-level technical experts from the ACP & EU countries on remittances as well as the ACP-EU Migration Action main stakeholders. Particularly, it will gather: Governments and Regional Organizations and Non State Actors (NSAs) focal points involved in the Technical Assistance interventions and initiatives on remittances; migration experts delivering the technical assistance; ACP Secretariat representatives; European Union; the International Organization for Migration and other UN, international agencies and NGOs working in the area of remittances.
and diaspora mobilization. The P2P exchange meeting will comprise of a number of plenary and workshop sessions, which will be facilitated by renowned experts in remittances and will feature presentations by the beneficiaries of the Action, policy makers and migration experts. This will leave space for exchange among participants (focusing in the exchange among peers). Break-out sessions will allow for in-depth and more technical discussions of salient issues arising from the thematic focus of remittances.
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<tr>
<th>Time</th>
<th>Session</th>
<th>Participants</th>
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<td>08:45 – 09:00</td>
<td>PARTICIPANTS REGISTRATION</td>
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<td>ACP-EU Migration Action</td>
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<td>Kenyan Ministry of Foreign Affairs</td>
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<td>Delegation of the European Union</td>
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<td>International Organization for Migration (IOM)</td>
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<td>African Union Commission (AUC)</td>
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<td>10:00 – 10:30</td>
<td>GROUP PHOTO &amp; BREAK</td>
<td>Migration &amp; Remittances: initiatives that matter</td>
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<td>10:30 – 11:30</td>
<td>Migration &amp; Remittances: initiatives that matter</td>
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<td>Africa-Europe Diaspora Development Platform (ADEPT)</td>
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<td>11:30 – 12:30</td>
<td>Remittances in the Global Context - Perspectives from International Organizations</td>
<td>Leon Isaacs - ACP-EU Migration Action, Expert</td>
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<td>Note taker: George Bogiri</td>
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<td>12:30 – 13:30</td>
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Remittances as Investment – Engaging Migrants and the Formal Sector
Kenneth Coates | ACP-EU Migration Action, Expert
Note taker: Olivier Grosjean

Table #1: Hailu Kinfe | African Union, Remittances Expert
Table #2: Paloma Monroy | ACP-EU Migration Action, Expert
Table #3: Demeke Atanfu | Ethiopian Ministry of Foreign Affairs, Director of Diaspora Information & Research

15:30 – 16:00 BREAK

16:00 – 17:30 Addressing the Obstacles in Remittances
Claudia Natali | IOM, Regional Labour Mobility and Human Development Specialist
Note taker: Jermaine Grant

#1: What are the easy-to-implement actions? | Philip Bob Jusu, African Union, Migration Officer

#2: How can one create effective competition? What is the role for governments in this? | Ralph Wharton, Caribbean Confederation of Credit Unions, Business Development Officer

#3: How can greater transparency be brought to the market? And would it make a difference? | Jonathan Capal, DMA Global, ltd, Director

#4: What practical solutions can be developed to create a comprehensive framework ACP members | Pedro Ferreira Marcelino, ACP-EU Migration Action, Expert
09:00 – 10:30 New Technologies – Mobile Money Overcoming Borders
Daniela Villacres | ACP-EU Migration Action, Expert
Note taker: Mlungisi Kunene

#1: What does a balanced regulatory approach look like? | Abdishakur A Mohamud – Central Bank of Somalia

#2: How to ensure that the most appropriate technology solutions are available to those who need them? | Nana Boakye-Adjei, DMA Global, Associate Director

#3: What conditions are required for mobile to be successful? | Barry Cooper & Catherine Denoon-Stevens, CENFRI

10:30 – 11:00 BREAK

DAY TWO | TUESDAY, 18 October 2016

Breakout Sessions - Towards tangible recommendations on remittances

11:00 - 17:30

Breakout Session #1 Adequate and affordable financial services to migrants & their families
Laura Porras
The Inter-American Dialogue
Note taker: Jermaine Grant
ACP-EU Migration Action Focal Points: Mali, Guyana, Zimbabwe & Ghana

Breakout Session #2 Promoting financial inclusion & literacy: from policy to diaspora investment
Gibril Faal
ADEPT
Note taker: George Bogiri
ACP-EU Migration Action Focal Points: Kenya, Sierra Leone, Ethiopia & Cabo Verde

Breakout Session #3 Data Management & New Technologies - developing tools to overcome barriers and borders
Barry Cooper
CENFRI
Note taker: Mlungisi Kunene
ACP-EU Migration Action Focal Points: Somalia, Togo & OECS

19:00 – OPEN COCKTAIL RECEPTION
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<tr>
<th>Time</th>
<th>Event</th>
<th>Organizers</th>
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<tr>
<td>09:30 - 10:30</td>
<td>Establishing an online community of practice on remittances</td>
<td>Adriana Detrell, IOM Regional Office Brussels</td>
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<tr>
<td>10:00 - 11:00</td>
<td>Peer to Peer Evaluation</td>
<td>Lucas Hackradt, IOM Regional Office Brussels</td>
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<td>11:30 - 12:30</td>
<td>Presentation of the P2P Report &amp; Recommendations</td>
<td>Leon Isaacs, Kenneth Coates, Paloma Monroy, Daniela Villacres</td>
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<td>12:30 - 13:00</td>
<td>Closing remarks</td>
<td>Kenyan Ministry of Foreign Affairs, Delegation of the European Union, ACP-EU Migration Action, African Institute for Remittances (AIR)</td>
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<td>13:00 - 14:00</td>
<td>LUNCH</td>
<td>Kenyan Ministry of Foreign Affairs, Delegation of the European Union, ACP-EU Migration Action, African Institute for Remittances (AIR)</td>
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Meet the experts

# Remittances in the Global Context – Perspectives from International Organizations

Leon Isaacs

Leon is recognized as a global authority in the remittances and money transfer industry as well as a seasoned expert and business leader. As one of the co-founders of DMA he has helped lead the company since 2007. He specialises on all elements in connection with remittances, payments, financial inclusion and diaspora investment.

Leon was also Managing Director of the International Association of Money Transfer Networks, an international trade association between 2008 and 2013 where he interacted with numerous regulators and stakeholders to represent the industry.

He is an observer to the G20 Consultative Committee of the Private-Public Sector Partnership on Remittances and has a number of honorary roles within the industry. Leon has spoken at, and chaired, numerous international conferences on remittances including at the World Bank, the United Nations and the G8. He was a steering group member of the UK Government’s Remittances Task Force, form its inception in 2005 until the completion of its work early in 2010.

An economist by training, Leon began his career with NatWest bank and subsequently moved to New Zealand where he joined Thomas Cook Group to help develop and establish the world’s first non-bank commercial foreign exchange business. Prior to establishing DMA he was intrinsically involved with two successful start-up money transfer businesses: MoneyGram International and Coinstar Money Transfer (formerly Travelex Money Transfer).

Claudia Natali

Ms. Claudia Natali is the Regional Labour Migration and Development Specialist for West and Central Africa based in Dakar, Senegal. She works with the Country Offices in the Region to contribute building the capacities of IOM staff and develop strong relations and partnerships with key regional and national stakeholders from government, international community, civil society and other institutions on Labour Migration and Migration and Development issues. Moreover, she reviews, endorses, and tracks project proposals developed by CO in the region.

Before joining IOM Regional Office for West and Central Africa, Claudia was based in IOM Thailand where she served as Labour Migration & Counter-Trafficking Coordinator between 2008-2014. During her time in Bangkok Claudia managed several projects focused on
providing support to vulnerable and irregular migrant workers in Thailand and coordinated the efforts of the UN Thematic Working Group on Migration, among others. Claudia began her career with IOM in 2006 as Migration Policy Officer at IOM Headquarters in Geneva. Before joining IOM she worked as a research assistant with the Development Research Center on Migration at Sussex University with whom she conducted some researches on the links between migration and development in Ghana, and as a data analyst at the World Food Programme (WFP) in Rome. Claudia holds an undergraduate degree in political science from the University of Turin, Italy and a master’s degree in development economics from the School of Development Studies, University of East Anglia, UK.

Soheyla Mahmoudi

Prior joining to Africa Region Finance and Markets Global Practice, World Bank Group (WBG). Ms. Soheyla Mahmoudi was working as Senior Operations Officer for the Africa Region Finance and Private Sector Development Department and African Diaspora Program in the Office of the Africa Regional Vice President at the WBG.

Ms. Mahmoudi was the project manager for the Strengthening Diaspora engagement projects in several countries - such as Ethiopia, Kenya, Lesotho, Malawi, Sierra Leone, Tanzania, Uganda, as well as Institutional Development Funds (WBG Grants) to the African Union Commission (AUC) in Addis Ababa, Ethiopia and African Union Representative office in Washington D.C. Furthermore, Ms. Mahmoudi was also managed the European Commission (EC) Bank-Executed Trust Fund, African Institute for Remittances (AIR) project. The AIR project was an initiative in which the WBG and selected developments such as EC, African Development Bank, International Organization for Migration were collaborating to facilitate the AUC and its Member states in establishing the AIR. The project was funded jointly by the Grant from the EC and the WBG (total Grant for about $5 million dollars equivalent) and the WBG was responsible for overall implementation of the project.

Ms. Mahmoudi is from Iran and migrated to USA before Iran’s revolution. Soheyla holds MBA from Johns Hopkins University in Maryland and completed her Bachelor of Arts in Business Administration at Catholic University of American in Washington D.C.

Olawale Maiyegun

Olawale Maiyegun is a Public Policy specialist with expertise in Crime Prevention and Criminal Justice, Narcotic Drugs and Terrorism, as well as Corruption and Governance-related issues. His academic background includes a PhD in Public Policy and Administration and a Master’s degree in International Relations.

He began his career in the Nigerian Diplomatic Service in 1983, and with vast experience in Bilateral and Multilateral Diplomacy and negotiation of multilateral treaties. He was Ambassador and Director of the Organized Crime, Money Laundering, Narcotic Drugs and Terrorism Section at the Nigerian Foreign Ministry before joining the African Union
Commission in October 2009 as Director of Social Affairs Department. As Director of the Department of Social Affairs with responsibility for Health, he designed and coordinated the Continent’s response to the Ebola Virus Disease (EVD) outbreak in West Africa. He also played a critical role in the conceptualization and the establishment of the Africa Centers for Disease Control and Prevention (Africa CDC) in the context of Africa’s medium to long term measures for disease surveillance, detection and response.

Similarly, as Director of the Department of Social Affairs, he played a decisive role in the establishment of the Africa Institute for remittances (AIR) with the objectives of lowering the cost of remittance flow within and to Africa, and leveraging remittances for social-economic development. The AIR project is part of the AU’s efforts at maximizing the benefits of migration.

Mauro Martini

Mauro Martini joined the United Nations International Fund for Agricultural Development (IFAD) in 2013. He is currently the Migration, Remittances and Development Officer of the Financing Facility for Remittances (FFR), a multi-donor fund aiming at promoting innovative remittance models and migrants’ investments. Prior to IFAD he has served the European Commission as Programme Manager on Migration and Asylum and then the International Organization for Migration as Policy and Programme Analyst. Previously, Mauro Martini was Policy Adviser of the Secretary General at EMF.

Mr. Martini holds a Bachelor Degree on Contemporary History and a Master’s degree on Development Cooperation from the University of Bologna, Italy.

Remittances as Investment - Engaging Migrants and the Formal Sector

Kenneth Coates

Mr. Coates is currently an expert on remittances working for the ACP-EU Migration Action. He has been the Director General of the Centre for Latin American Monetary Studies. CEMLA is the regional association of central banks of Latin America and the Caribbean, dedicated to research, capacity-building and technical assistance. During the nineties he worked for the most part in the private financial sector in Uruguay as a member of the Montevideo Securities Exchange and consultant to various international and local organizations.

He was previously Executive Director on the Board of the World Bank (1985-86) representing the Southern Cone countries, and subsequently became Uruguay’s Financial Representative in Washington (1987-90) where he coordinated the work-out from the 80’s debt crisis. Before that he had worked as an economist at the International Monetary Fund (1977-79), the World Bank (1979-81) and as senior advisor at the Ministry of Economics and Finance in Uruguay (1981-84).

Mr. Coates holds an M.A. & Ph.D. in Economics from Stanford University (1973-
Hailu Kinfe Bune is a Consultant (Remittances Expert) of the African Institute for Remittances (AIR) within the Department of Social Affairs at the African Union Commission.

For over 20 years he has been working on developmental works with expertise in micro-financing and remittances. Before he joined the World Bank to work on the AIR Preparatory Project in 2011, he worked as a Project Manager in the Ethiopia Program of the Microfinance International Corporation (MFIC) where he was responsible for the implementation of the company’s remittance management system. The IFAD sponsored project aims to enable MFIs to offer remittance services in rural areas and to link remittances with the existing MFI’s financial products making savings and loan products accessible to rural remittance recipients.

Previously, for about 10 years, he was in charge of Finance Department at Oromia Credit and Saving Sh. Co. (OCSSCO), one of the largest Microfinance Institutions in Africa. In addition he also served as an advisor for Queen Sheba soft Systems Plc. to develop a microfinance software called MicroFiTs Solution (TMS).

He acquired Bachelor degree in Management Information Systems (MIS) and Accounting.

Currently he is working on his postgraduate degree in Business Administration (MBA). He has been taking extensive trainings on Financial Management, Microfinance operations and Migration and Remittances.

Paloma Monroy is a senior consultant on remittances, migration and development for the IOM in the framework of the ACP-EU Migration Action. She is currently engaged in delivering a technical assistance to support Sierra Leone’s authorities in developing a strategy for leveraging migrant remittances. Paloma has built her career around her passion for international development and intercultural relations and has 10+ years’ of international consulting experience. She endeavors to stimulate the payments industry to serve the un-served and under-served, by supporting effective governmental and non-governmental actions. Before joining the IOM, Paloma led a multi donor regional program on payment systems and remittances between the World Bank, the Inter-American Development Bank (IDB) and CEMLA (the Central Bank Association of Latin America and the Caribbean) to reduce the cost of migrant remittances and to ensure that affordable financial services are available to migrants in home and host countries. She holds a BA from Universidad Autonoma de Madrid (UAM), Spain and a Master's Degree from the UAM/University of Birmingham.
Mr. Demeke Atnafu

Mr. Demeke AtnafuAmbulo is currently Director-General of Diaspora Engagement Affairs of the Ministry of Foreign Affairs of Ethiopia. Prior to this, he served as Director of Diaspora Information and Research Directorate and actively participated in drafting and preparing various Policies and directives related to diaspora engagement including the National Diaspora Policy.

Mr. Demeke Atnafu also served as Counselor of Political and Commercial Affairs in Ethiopian Embassies in New Delhi, Community Affairs Counselor in Washington DC, and Minister Counselor I, of Diaspora Affairs in London.

# Addressing the Obstacles in Remittances

Mr. Philip Bob Jusu

Mr. Philip Bob Jusu is a Socio-Economist at the AU Permanent Mission to the European Union and ACP Group of States where he interfaces with the EC and ACP Group on socio-economic issues, including migration. From July 2011- July 2016, Mr. Jusu managed the migration portfolio in the Department of Social Affairs at the African Union Commission. He previously served as Political Affairs Officer for Returns, Resettlement, Reintegration and Post-Conflict Reconstruction in UNMIK (United Nations Mission in Kosovo) from 2007-2010. Prior to that, he had a two-year stint (2005-2007) as Refugee Resettlement Officer for RMS Refugee Resettlement in New Zealand. From 2003 to 2005, he served in various capacities at the UN War Crimes Tribunal (Special Court for Sierra Leone) and the Anti-Corruption Commission in Sierra Leone. As Officer-in-Charge of Migration, he established the African Union Migration Working Group and facilitated the establishment of Africa-Arab Technical and Coordination Committee on Migration. He was also instrumental in the preparatory project for the establishment of the African Institute for Remittances (AIR). Within the framework of the AU-EU Partnership, he strongly supported the AU Director of Social Affairs in the negotiation of the Valletta process. Mr. Jusu holds a Joint NOHA Master of Science in International Humanitarian Action from University College Dublin (UCD) in Ireland and University of Groningen in Netherlands, and a Master of Science in Public Policy from University of Waikato in New Zealand. He obtained his Bachelor of Arts with Honours in History from Fourah Bay College, University of Sierra Leone. He is in the final of Bachelor of Laws (LLB) programme at the University of London.
Ralph Wharton, Barbadian by birth but a National of the Caribbean Community, is the General Manager of the Caribbean Confederation of Credit Unions (CCCU). He has had a long relationship and vast experience with the Regional and International Credit Union Movement both as a volunteer and full time professional.

Pedro Marcelino is a migration expert and has worked in the academic research and policy realms, primarily on issues surrounding human security and migration. He started his career as a photo reporter, journalist, and editor, and has authored or co-authored 12 books and nearly twenty scholarly or policy documents.

He has consulted with international organizations such as the UN, the ACP Observatory on Migration, and the African Union, and with various national governments, including Jamaica, Haiti, and Cabo Verde, on policy advisor roles on forced migration, human security, development, and peace building. Recently, he has carried out the ACP-EU Migration Action’s Technical Assistance intervention for the Organization of Eastern Caribbean States (OECS).

Daniela Villacres has over ten years of experience in research and operations related to international remittances and diaspora-driven development. Most recently, she served as an Expert for the ACP-EU Migration Action and provided technical assistance to the Government of Guyana on remittance costs and investment opportunities. Previously, at the World Bank, Daniela researched regulatory frameworks and reforms shaping international remittances markets and she also worked on initiatives to reduce the cost of sending and receiving these money transfers, including Sending Money Home to Asia and the Remittances Worldwide Database.

As a research and learning specialist, Daniela has designed and facilitated numerous knowledge exchange events in diverse settings, including university seminars, capacity train-
ings, workshops, and conferences. Most recently, Daniela developed knowledge exchange workshops for the Government of Paraguay with the objective of supporting diaspora engagement policies and facilitating the flow of remittances. Moreover, Daniela has designed and spearheaded several research agendas and publications, including papers on the dynamics between remittances and good governance, the relationship between remittances and local development, and the integration of migrants into US electoral politics.

Daniela holds a BA from Emory University, an MPhil from the University of Oxford, and a PhD from Brown University.

Abdishakur Mohamed

Mr. Abdishakur Mohamed is a Canadian citizen who returned to his home-country of Somalia. He is the Central Bank of Somalia Internal Audit Department Director, where he conducts trainings on accounting, auditing and good governance for staff among other duties.

Nana Boakye-Adjei

Nana has managed a range of projects during her time at Developing Markets Associates (DMA); coordinating large-scale research studies, product launches and market entry advisory services for clients. She has conducted a number of market assessments across Africa, within a range of sectors.

Nana has key expertise in private sector development, with a specific focus on remittances, payments systems and financial inclusion. More recently she has led DMA’s work with Diaspora communities, specifically relating to Diaspora Investment, designing programmes for both donor organisations and the private sector.

Barry Cooper

Barry is a Technical Director at Cenfri and has been part of the team since June 2013. Since joining Cenfri, Barry has collaborated with Cenfri on their retail payments thematic area and has been part of the MAP diagnostic team in Swaziland, Mozambique and Malawi. In the process he has gained detailed knowledge of the financial regulatory and supply side landscapes, national payments systems and emerging payment related initiatives in the different jurisdictions. Barry is also currently involved in the Focus Group on Digital Financial Services at the

Barry holds a B.Com (legal) from the University of the Witwatersrand and an LLB from the University of South Africa.

# Adequate and affordable financial services to migrants & their families

Laura Porras

Laura Porras is an associate in the Remittances and Development Program at the Inter-American Dialogue.

Prior to joining the Dialogue in 2014, Porras worked on economic development for ten years with private and nonprofit organizations. She was previously head of Corporate Social Responsibility at BAC Bank in Costa Rica, focusing on financial education and environmental projects. Since 2011, she has been a consultant on migration, remittances, and development for international organizations.

Porras holds a bachelor’s in psychology from the University of Costa Rica and a master’s in project management from the Central American Institute on Public Administration.

# Promoting financial inclusion & literacy: from policy to diaspora investment

Gibril Faal

Gibril Faal is the interim director of the Africa-Europe Diaspora Development Platform (ADEPT) and was chairman of AFFORD for a decade. In 2013, he delivered a keynote address at the UN General Assembly to open the High Level Dialogue on Migration and Development. He co-chaired the 2014 Global Forum on Migration and Development (GFMD). He is a board member of Bond. Gibril sat on the board of DFID’s Global Poverty Action Fund and the EC-UN Joint Migration and Development Initiative and is the founder of RemitAid™. In 2014, he was appointed OBE for services to international development in the Queen’s Birthday Honours List.
Survival Guide

Everything you should know in advance

We are pleased to have you participate in the Peer-to-Peer Exchange Meeting on Remittances, which is held in the framework of programme ACP-EU Migration Action in cooperation with the African Institute for Remittances (AIR). The event will be held in Nairobi, Kenya, from the 17th to 19th of October, 2016. In the following pages you will find most of the necessary information to make your attendance to our meeting a success.

Focal Point contact

If you have any problem while travelling or in Nairobi, please get in contact with:

Ms. Noni Munge, IOM Regional Coordinator
+254 701 644 299

Meeting Venue

Safari Park Hotel Hotel & Casino
P.O. Box 45038 - 00100 Nairobi, Kenya
Tel: (254-20) 3633000, 0722205683, 0733333713.
www.safaripark-hotel.com

Accommodation

IOM has reserved standard rooms for international participants at the Safari Park Hotel. While IOM will cover the cost of accommodation (bed & breakfast), participants are responsible for settling private expenses (i.e. dinners, telephone calls, mini-bar charges, laundry, private stay at the hotel, etc.) directly with the hotel at the end of the Event and prior to departure.

Getting to/around Nairobi

International participants will arrive at Jomo Kenyatta International Airport (JKIA). The Safari Park Hotel is approximately 25 kilometres from JKIA (via Mombasa Road). The Hotel will provide airport transfers by groups. At the exit door of the terminal, look sign with your name and the name of the P2P meeting. Should you require taxi services during your visit (at your charge), please refer to the inside of your nametag or below paragraph for a selection of taxi companies and contact information. Please note that credit cards are not accepted for taxi payments. However, Uber drivers can accept credit and debit card payments.
For your own safety, we recommend using only licensed taxis (telephone numbers listed below). Local unlicensed taxis are often unreliable, un-roadworthy and should be avoided. Always confirm the fare in advance if there is no meter. Never take a lift from a stranger. Hitchhiking can be dangerous.

Taxis:

Pewin Cabs, Tel: 0727-776 761
Jatco Taxis, Tel: 0725-280 000
Jim Cab Services, Tel: 0735-555 559
Apollo Tours Ltd, Tel: 0723-794 249
Amicabre Travels Ltd, Tel: 0710-760 055

Money

Daily Subsistence Allowance (DSA)

As per invitation letter, international participants are entitled to a daily subsistence allowance for every night spent in Nairobi.

The ACP-EU Migration Action will provide the participants with:

A) Daily Subsistence Allowance (DSA/per diem) to cover:

- your meals for the official duration of your stay (when not organized by the Action);
- local transportation from/to the airport in your country and in Kenya;
- local transportation within town in Nairobi for the official duration of your stay;
- postage costs for sending original boarding passes and other receipts related to the return flight(s);
- any applicable airport tax;
- other miscellaneous costs for the official duration of your stay;

B) Visa related costs (if applicable) reimbursement, which covers:

All amounts paid for the visa and for other visa processing costs (i.e. postage for sending/receiving passport with visa, visa fees).

DSA and visa related costs will be distributed as follows:

- Advance Payment: On the first day of the event, you will be able to collect from an IOM staff an advance of 300 USD, which will be paid cash upon presentation of original boarding passes of the flights taken to reach Nairobi. Please note that original boarding passes for all legs of the trip shall be presented. Kindly note that the advance payment will not be disbursed if original boarding passes are not submitted. The advance payment will not be disbursed to participants staying less than 3 days.

Settlement Payment

The settlement of your DSA and visa related costs will be done by IOM via bank transfer within 30 days of receipt of the following original documents:

- Original boarding passes for your return flight(s) – all legs;
- Any other eventual additional receipt – for which you are entitled to claim refund (for example eventual flight changes, airport fees, hotel invoice for overnight stay during flight transfer, …);
- Full bank account details, including Name and address of the account holder, IBAN, bank account number, BIC/SWIFT, Bank office name and address, any bank instruction to be followed for international payment receipt – please, note that failing this might cause delays in receiving the refund.
If needed, UN official exchange rates will be used.

All original documents must be sent to the following address, within 30 days by the end of the event:

**IOM**
Marta Bronzo
Rue Montoyer 40
1000 Brussels – Belgium

We advise you to scan all documents before sending them via post. We suggest to send the documents via registered mail or courier. Kindly note that the Settlement of DSA and visa related costs will not be paid if original documents are not received.

**Payment Information – Nairobi**

It is recommended to use Kenya Shillings (KES) for payments – paying in USD or EUR may be disadvantageous due to exchange rate differences. Cash can be withdrawn from foreign accounts using major credit/debit cards. Payment with credit/debit cards is common in Nairobi, except in market-type places. The exchange rate is approximately 102 KES to 1 USD. It is possible to exchange your local currency for KES at JKIA (airport), Safari Park Hotel, banks, and major malls.

**Weather**

Nairobi can be visited comfortably any time. It has a mild temperate climate and over the course of a year, the temperature typically varies from 12°C to 28°C. One of Nairobi’s rainy periods begins in mid-October and runs to mid-December. This period is referred to locally as the ‘short’ rainy season. Average highs in October are 21°C (71°F) and average lows are 10°C (51°F).

**Security Information**

General threats in Nairobi relate to terrorism, crime, civil unrest and hazards. At all times have the emergency numbers (below) on your phone and ensure your mobile phone is fully charged and that you have sufficient airtime to make calls.

The most likely annoyance for travellers is petty theft. As a general rule, you should take advantage of your hotel’s safe and never leave your valuables out in the open. While you’re walking around town, don’t bring anything with you that you wouldn’t want to lose. As an extra safety precaution, it’s best to only carry money in your wallet, and hide your credit cards and bank cards elsewhere. While it’s important to understand the potential dangers and annoyances that are present, the majority of foreign visitors in Nairobi never experience any kind of problem.

**IOM Security Officers’ Contact Information**

For any security related assistance from IOM Security Officers, please contact below accordingly:

- Mr. John Williamson: +254 717 571 370
- Mr. Stephen Biel: +254 715 445 989
- Mr. Patrick Achola: +254 724 200 941
Electricity

Electrical voltage in Nairobi is: 220-240 Volts, therefore you may need to bring adapters with you.

VISAS

Participants who require an entry visa to visit Nairobi should apply online for an eVisa. As per latest, there is no issuing of visa upon arrival anymore; therefore it is a requirement to obtain the visa prior your arrival. The eVisa system generates your visa shortly after application payment, which the person travelling should print and carry with them to the airport.

Please find below the link to the Kenyan online visa application website: www.ecitizen.go.ke

We look forward to having you in Nairobi!
This action is funded by the European Union